

Privacy Policy

Acorn to Oak Nursery and Preschool

Introduction

Acorn to Oak Nursery and Preschool ("we", "our", "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website acorntooaknurseryandpreschool.co.uk ("Website") and when you interact with our services.

1. Information We Collect

We may collect and process the following data about you:

1.1 Information You Provide to Us:

- Personal details (e.g., name, email address, phone number) when you fill out forms on our Website.
- Information provided when you contact us or register for our services.

1.2 Information We Collect Automatically:

- Technical data such as IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system, and platform.
- Information about your visit, including the full URL clickstream to, through, and from our Website (including date and time), pages viewed or searched for, page response times, download errors, length of visits to certain pages, and page interaction information.

2. How We Use Your Information

We use your personal information for the following purposes:

- To provide you with information and services you request from us.
- To manage and administer our business.
- To improve our Website and ensure content is presented in the most effective manner.
- To notify you about changes to our services.
- To comply with legal and regulatory obligations.

3. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- With service providers and business partners who assist in operating our Website and conducting our business.
- If we are under a duty to disclose or share your personal information in order to comply with any legal obligation, or to protect the rights, property, or safety of Acorn to Oak Nursery and Preschool, our customers, or others.

4. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no internet transmission is completely secure, and we cannot guarantee the security of your data transmitted to our Website.

5. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate or incomplete data.
- Request deletion of your personal data.
- Object to the processing of your personal data.
- Request the restriction of processing your personal data.
- Request the transfer of your personal data to another party.

If you wish to exercise any of these rights, please contact us using the contact details below.

6. Cookies

Our Website uses cookies to distinguish you from other users. This helps us provide you with a good experience when you browse our Website and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them, see our Cookie Policy.

7. Changes to Our Privacy Policy

We may update this Privacy Policy from time to time. Any changes we make will be posted on this page, and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our Privacy Policy.

8. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us at:

Acorn to Oak Nursery and Preschool

Email: info@acorntoaknurseryandpreschool.co.uk

Address: Acorn to Oak Nursery and Preschool, Hook Road, KT9 1PL

Effective Date: 26th May 2024